Motor Vehicle Services
TALE LITE

FEBRUARY 1991 VOL. 17 NO. 9 New Jersey Department of Law and Public Safety, Division of Motor Vehicles

Pagano resigns; Lee named acting director

Stratton (Skip) Lee, former executive director of the Office of Telecommunications and Information Systems (OTIS), was named acting director of the division. Col. Clinton L. Pagano resigned as director effective March 1.

Col. Pagano, who was sworn in as director February 27, 1990, plans to move into the private sector.

Governor Jim Florio accepted his resignation with regret, praising him for his work on commercial driver licensing (CDL), the uninsured motorists program and the Fair Automobile Insurance Reform Act.

In December Attorney General Robert J. Del Tufo asked Lee to participate in the development of the division's schedule of major initiatives.

A 1977 graduate of Yale University with a degree in political science, Lee earned a degree in general management from the Harvard Business School in 1979.

He joined the accounting firm of Touche Ross and worked for the New Community Corp. in Newark, a not-for-profit developer of low-income housing, before his affiliation with OTIS in 1986. He became executive director of OTIS in 1988.

Col. Pagano's year . . . page 3

Lee has had intensive trouble-shooting experience in the division. As deputy director of OTIS, he was charged with correcting the failure of the motor vehicle computer system.

Lee and his wife, Julie, residents of Upper Montclair, have two sons, Marque, and Stratton 3d.

MV people answer call to serve their country

The war in the Middle East has touched our MVS "family." The following employees were called to active duty in military reserve units:

- Leonard Asewicz, supervisor 3 at the Somerville Inspection Station, member of the Air Force Reserves.
- Steven J. Fleming, safety specialist 2 at the Toms River Inspection Station, member of the Marine Corps Reserves.
- Dawn Jackson, support services representative 3 in the Data Entry Section, member of the Army Reserves.
- Enrico Messina, safety specialist 1 at the Lodi Inspection Station, member of the Army Reserves.
- David McCarthy, customer service information specialist 2 at the Telephone Center, member of the Air Force Reserves.
- Aracelis (Shelly) Rolon, support services representative 2 in the Director's Office, member of the Air Force Reserves.
- Valerie L. Tillery, support services representative 2 in the Driver Fitness and Control Unit, member of the Army Reserves.

A support group for employees working in the Trenton area who have family members or friends serving in Operation Desert Storm has begun meeting every Thursday at 3 p.m. in the third-floor conference room of the Trenton Regional Service Center. The session, conducted by Dr. Richard Cochrane, runs about an hour. Call Ed Besko, of Employee Services, at 292-6161 if you have questions.

If you're thinking of sending packages to a service man or woman in Saudi Arabia, the United States Postal Office Consumer Affairs Unit advises staying away from chocolate and other perishables because of the 100-degree heat. Instead, stick with such items as dates, raisins, apricots, canned meat, hard candy, Life Savers, Kool Aid and gum.

Employees tell how they think President Bush is handling the war . . . page 7

THE TALK AT MVS

Assistant Director **Donald Giberson** and **Tom Wright,** of Customer Services, attended the 13th annual North American Motor Vehicle Emission Control Conference in Tampa. The focus of the conference was the revised federal Clean Air Act which requires states to perform a more intensified vehicle emission test.

✔

Rosanne Rossi, support services representative 3 in the Special Titles Unit, has announced her engagement to **John Gimbut.** She is the daughter of Michael L. Rossi, supervisor of Mail and Courier Services, and Suzanne Rossi. A May 1992 wedding is planned.

✔

Joan Kurtz, driver improvement analyst 1 in the Driver Education and Improvement Unit, was the guest speaker before the Hamilton Township Civitan Club. She discussed probationary and experienced driver classroom programs and requirements.

✔

Lorraine McHugh, customer service representative 1 in the Bayonne Motor Vehicle Agency, has announced her engagement to **John A. Mamrosh,** a letter carrier in Rahway. An October wedding is planned.

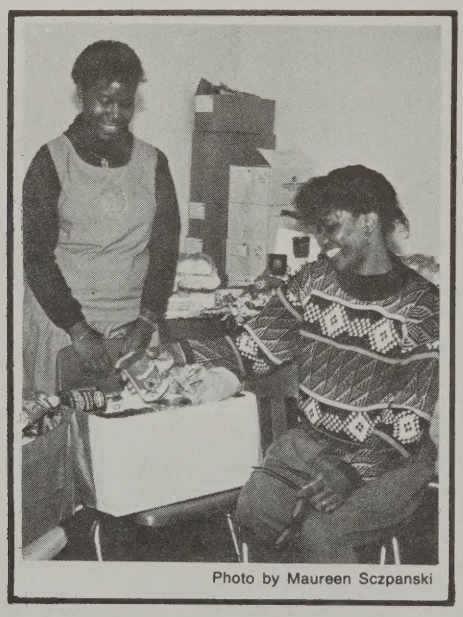
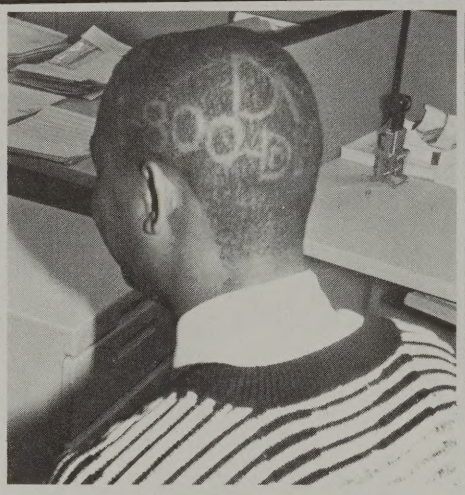
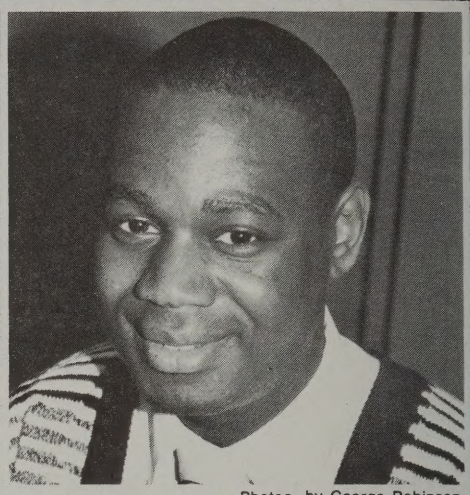


Photo by Maureen Sczpanski

***THINKING OF OTHERS**—Support Services Representative 3 Deirdre Ellis (left) and Personnel Assistant 4 Linda Weeks, of the Personnel Management Bureau, look over the food and toy collection they organized for residents of the Lifeline Emergency Shelter in Trenton. They extend a big "thank you" to the people in Personnel who donated the items.*





Photos by George Robinson

***LET'S HAIR IT FOR MVS**—Larry Hemingway, customer service representative 3 at the motor vehicle agency in the Trenton Regional Service Center, likes his job so much that he became a walking ad for MVS' toll-free 800 number. At his last visit to the barber shop, he had DMV and the number cut into his hair. The only question is, will the number be eliminated before his hair grows in?*

Ernest (Bud) Jannotti, coordinator of the Driver Fitness and Control Unit, his wife, **Kathy,** and **Maurice Guadagno,** administrative analyst 2 in the Surcharge Section, attended ceremonies in Atlantic City marking Civitan International's induction into the Italian-American Hall of Fame. Jannotti, a member of the Hamilton Township Civitan Club, nominated Civitan for the prestigious award. The club is a community service organization.

✔

Maryann Embler, customer service representative 2 at the Burlington Agency, is a new grandmother. A girl, **Colby Lynn,** was born November 22 to her son, **Gregory,** and daughter-in-law, **Shayne.**

✔

Robin Diane, daughter of Support Services Representative 1 **Diane Zimmerman** in the Office of Special Assistance, was named "student of the month" in January at the Warren Snyder-John Girotti School in Bristol, PA.

Try direct deposit

Are you fighting long lines when cashing your payroll check? Are you having trouble receiving your check? Why not try direct deposit? It saves time, and it's automatically and electronically transferred into a bank account of your choice. Direct deposit can be cancelled, if necessary.

Call Employee Services, at 292-6161, for an application or more information.

Snow fooling, they were here, too

When three safety specialists 1 at MVS' Elizabeth Salvage Shop read in last month's *Tale Lite* that four Personnel Management employees came into the office on the snow emergency day December 28, they promptly let us know that they were also on the job despite the nasty weather.

Keeping the shop open that day were Joseph Colletti, Fausto Lameiras and Richard Majaros. They're dedicated members of the MV team!

Golf league forms for MV people

The second annual golf league is now forming and is open to all MV people.

Play will begin April 10 at 5 p.m. at the Springfield Golf Club, Mount Holly-Jacksonville Rd. (Rt. 628) in Burlington County, and continue through August 28. A banquet will be in September with prizes for all participants.

Golfers can sign up by contacting Larry Burns, at 292-9271, or Jill Lake, at 292-3375. Both are based in Administrative Services on the third floor of 25 S. Montgomery St.

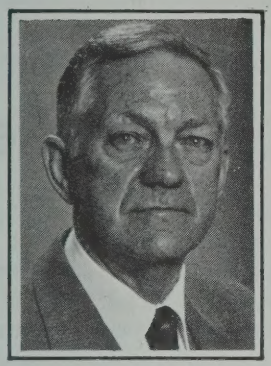
Dues will be $3 a week, plus greens fees (last year's fees were $4/play and $1/hand cart). Dues are payable in three installments, with $22 paid on April 10, May 8 and June 12, for a total of $66.

DIRECTOR'S MESSAGE

Moving on . . .

As this issue is published, my recent decision to seek employment elsewhere is well known to the many talented members of the Division of Motor Vehicles. Although my tenure at the division was somewhat short, we have reached most of the goals set out when I first assumed the directorship in early 1990.

The commercial driver program is in place, we are well along the way in the development of the uninsured motorist program and our revenues have exceeded projections by $26 million. These accomplishments stand as clear testimony to the effectiveness of the work force and the team spirit so vital to meeting the goals of this organization.



COL. PAGANO

Although we are sometimes our own worst critics, as you review our accomplishments in relationship to the difficulties we have endured, there has to be a deep sense of pride in everyone. There are those who would criticize, but none have met the challenge in the fashion in which our MVS members have performed. I offer my congratulations and heartfelt thanks to all.

For myself personally, I can recall that I was in strange territory when I first came to MVS—not new to government, obviously, but new to the many faces I had to relate to on short notice. Your welcome to me was warm and congenial. Although my philosophies were not always understood quickly, the proof of their merit was demonstrated when we sailed through some stormy seas last July. We came through those difficult days having preserved the work force and restored the earning capacities of the majority of our people.

This was a personal accomplishment for me, especially in light of my personal feeling that a happy work force is a productive group. Only through the efforts of the majority can we reach the goals we must attain.

As I pass the helm to my successor, I do so with a feeling of accomplishment and a message to everyone that the team effort must continue. This means essentially that performance is critical at every level. Although we are once again facing extremely difficult challenges, there are none that cannot be met as we equally share the load. I am certain that Skip Lee has the talent necessary to follow through in the program areas we're now working on and to develop new tasks which will assure the long term health of MVS.

After 40 years of state service, I have found it advisable to move on, and without belaboring all the reasons for my decision, I want to assure everyone that it was mine alone to make. I support the selection of Skip Lee, and during the coming months when I will remain available to this division, I will do everything possible to assist this qualified individual to follow through on my efforts to preserve the best interests of our people.

My thanks to all for the help and friendship you have given me and mine and my very best wishes for continued success.

Sincerely,

Clinton L. Pagano

Col. Clinton L. Pagano
Director

'That's how it goes, guys'

"The first thing to do," said Col. Clinton L. Pagano, director, last summer, "is to kill the last rumor."

That goes for the latest rumor. Yes, Col. Pagano is leaving state government after one year as MVS director and nearly 40 years in the State Police. He will be missed, but his comments—and commitments—will be remembered.

"That's how it goes, guys," he said to his executive staff after announcing his resignation.

He also said, "I'll take a hot stove if I can get my hands on it. If an organization doesn't progress, it regresses."

On the need to ask division people to come up with better ways to do things, he said, "Harness their brains."

From the start, he wanted employees to know first, and fast, what would affect them. He sought to address their anxiety and relieve their discomfort.

Observing "uninhabitable" working conditions for some people in a downtown building, he insisted on promptly relocating them.

Although he was a newcomer here, he was recognized by everyone else. He quickly learned names and greeted those he met. "Hiya, Doug, how have you been?" was his ready greeting in the elevator to an employee from the Mail Sorting Unit. It was the same everywhere.

"I'll keep pluggin' and chuggin' away," he said.

That's how it goes, guys.

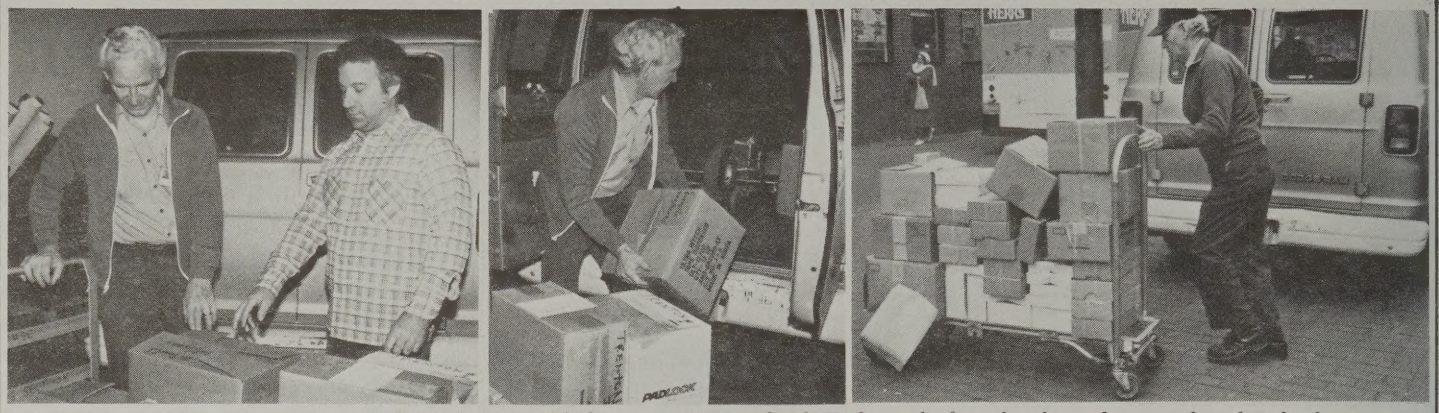
Remember when— 8 years ago in T.L.

October 1983

The division's softball team experienced its worst season in a long time—three wins and 12 defeats. The leading hitters included Lois Rishko, Pat Scheffer, Ron Marsh, Shari Pressman (Farrell), Jerry Divock, Penny Pullen, Roger Flavin and Chris Cox.

* * *

Paul Jaconski and LeRoy Johnson Jr., examiners at the Deptford Inspection Station, completed a 13-week emergency medical technician course at Camden County College.



It's early morning when Harold Neil checks with his supervisor, Carl Todaro, before loading the van for the day's deliveries. The first stop is 137 E. State St. where supplies are taken to the 6th floor.

Busy MV drivers keep division offices supplied

by George Robinson

Keeping division offices supplied with the forms, envelopes, Scotch tape, paper clips and other "basics" to get the work done are the unsung drivers whose daily deliveries from the MVS warehouse on N. Olden Ave. often are taken for granted.

Four drivers see that there are plenty of rubber bands, printer ribbons, pencils, pens or whatever's needed for a smooth-running office. They're Jerry Loncosky, Mike Kakas, Richard Dale and Harold Neil.

Riding in the passenger seat next to Harold Neil in MVS' blue van on a "typical" day last month saw a hectic pace, a non-stop schedule and a lot of loading and unloading.

The day began at 8:15 a.m. as Harold began loading boxes for his first "run" into the back of the van. By 8:30 he had made a final check with Warehouse Supervisor Carl Todaro and was ready to roll.

He headed out onto N. Olden and turned toward the downtown central office buildings. His first stop was at 135 E. State St. He edged the van around other delivery vehicles on the Trenton Commons and parked near the entrance to Nevius Voorhees.

"How ya doin' today?" he smiled as he threaded his hand cart around people emerging from the building and sailed toward the elevator. From the ground floor he retrieved old license plates to take back to the warehouse. The Bureau of State Use will pick them up for recycling.

Five years on job

After five years on the job, Harold likes what he does. Part of his enthusiasm comes from meeting and having small talk with the people on his route. Before the division, he drove 31 years for Canada Dry, delivering bottles of soda to stores. He also operated the syrup making machine.

"I like this job better," he said as he loaded the plates on the van and slid boxes of paper supplies out. He herded the hand cart of boxes into the elevator in 137 E. State and pushed "6." Leaving the cartons in the Revenue Administration Section, it was then down to the basement to pick up mail.

"Before I drove a truck and made syrup," he explained. "But I also had to collect money from the store owners and if I was short, it came out of my own pocket."

After a break, it was off to the loading dock of the Trenton Regional Service Center. He had mail and more paper supplies for the first and third floors.

Back behind the wheel, Harold inched around a truck and headed down Route 29 toward the Print Shop on Jersey St. "Anybody here who can give Harold a hand?" called out Joseph Smilek, supervisor of printing operations, who rounded up some of his people to help load printed forms into the van.

"There's a lot of hustling and I do it every day," Harold said as he slammed the door. He made another stop at 25 S. Montgomery St. to pick up used dealer plates on the second floor before heading back to the warehouse.

The forms he brought from the Print Shop would be sent to agencies requesting them. Harold doesn't have to worry about driving to field facilities. Comet Messenger and Delivery Service is used for those deliveries.

After lunch, it was on to the Capitol Post Office to load 20 cases of mail for delivery to the Mail Sorting Unit on the third floor of 137 E. State St. Then he picked up John Stahl, supply support technician 1, for a run to the State Distribution Center on Stuyvesant Ave. to get 10 cases of rubber bands.

"The center makes it real convenient for us if we run out of something," John said.

For Neil, it was just another day of making sure an order could be filled quickly if an office ran low on something. He still had another mail run before the day would be over.

Photos by George Robinson

Harold Neil chats with Carole McDonald, who accepts a delivery at the Trenton Regional Service Center.

PROFILE

Bill A. Henn

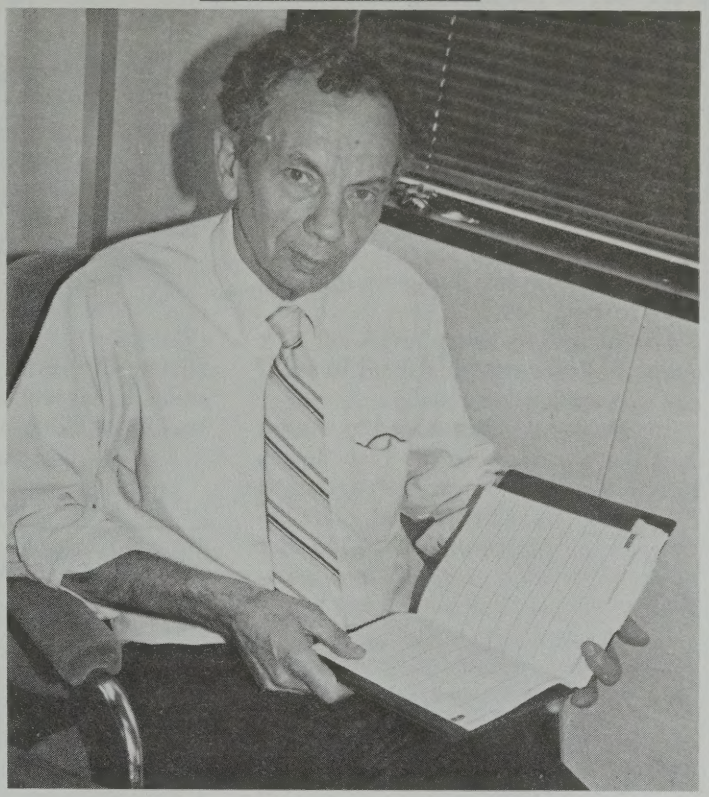


Photo by George Robinson

- **Job description:** As an administrative analyst 1 in the Technical Support Unit, Bill gives engineering advice on vehicle construction, alterations, testing and safety equipment and regulation and inspection procedures. He also checks on health and safety concerns in the inspection stations, such as proper ventilation and lane safety.
- **Experience:** Joining MVS in February 1953 as an examiner at the East Orange Inspection Station, he has worked at stations in Newark, Secaucus, Montclair, Rutherford, Hackensack and Jersey City.
- **Memberships:** He is a certified mechanic in the National Institute of Automotive Service Excellence and a certified radio-telephone first-class technician with the Federal Communication Commission (FCC). "This certification authorizes me to repair and calibrate radio and television transmitters," he said. He is also a member of the Society of Automotive Engineers.
- **Favorite books:** *The Old Man and the Sea* by Ernest Hemingway and *Clear and Present Danger* by Tom Clancy.
- **Favorite sport:** "I've been running for 25 years. I ran the Boston Marathon in 1975 and the New York City Marathon in 1978. Now I've limited myself to local 10K races." He also enjoys stock car races.
- **Hobbies:** Fishing and boating on his 14-foot Sunfish sailboat and 19-foot outboard and building free-flight model airplanes.
- **Education:** A 1948 graduate of Snyder High School in Jersey City, he attended New Jersey Institute of Technology in Newark.
- **Residence:** Clifton, where he lives with his wife, Veronica. A daughter, Diane, is a driver improvement analyst 2 in the Wayne Regional Service Center and a son, Bill C., is supervisor 3 at the Wayne Inspection Station. Youngest daughter, Cynthia, is a senior at Montclair State College.

Hungry? Check out cafeteria service

Cafeteria service has been expanded in two buildings and cut back in one for MV people who work downtown.

The cafeteria on the third floor of 137 E. State St. is open at 7:30 a.m. daily to serve toast, coffee, tea, bagels and rolls. Until closing at 3:30 p.m., hot and cold sandwiches, hot soups, candy, crackers, potato chips and soda are available.

Andrea Barto, the new manager, plans to have specials on the menu for breakfast and lunch.

Susan Abolins, manager of the facility on the third floor of the Trenton Regional Service Center, is offering snacks, pastries, soda, coffee and tea from 7:45 a.m. until 3:45 p.m. Sandwiches and hot meals won't be available.

The snack room on the second floor of 135 E. State St. has two vending machines dispensing snacks and sodas around the clock.

What's cooking? A veggie medley

When the Burlington Agency was looking around for a recipe to submit to *Tale Lite,* AnnMarie Allen, customer service representative 2, was the person asked to come up with one. The reason was simple. She just likes to cook, and her family of four can back up that claim.

Allen said her Swiss vegetable medley is a great side dish to the main meat course. The portions in her recipe should easily serve eight, she added.

SWISS VEGETABLE MEDLEY

- One 16 oz. bag of frozen broccoli, carrots and cauliflower mix, thawed and drained
- One 10 oz. can of cream of mushroom soup
- One 4 oz. package of shredded swiss cheese
- One-third cup of sour cream
- One-half teaspoon black pepper
- One 2.8 oz. can of Durkee French fried onions

Combine vegetables, soup, sour cream, pepper, one-half cup of cheese and one-half can of Durkee French fried onions. Pour into one quart casserole and bake covered at 350° for 35 minutes, then top with remaining cheese and Durkee onions. Bake an additional five minutes uncovered.

All are being studied

No shortage of money-saving ideas at MVS

MV people responded enthusiastically when Col. Clinton L. Pagano asked for money-saving ideas in his December "FYI Staff" message. Almost 80 suggestions came in from employees trying to think of ways to trim costs.

The ideas are being reviewed. The senior staff are studying them to see if any can be implemented.

Employees are encouraged to submit their favorite ideas to the New Jersey State Employees' Awards Program at the Department of Personnel, 600 College Rd. E., Princeton, NJ 08540. See the January issue of *Tale Lite* for details on how you can win a cash award for your suggestion.

Some people looked at what can be done to change the working hours to save money. These recommendations ranged from instituting a week consisting of four 10-hour days to eliminating agency late night openings in the winter when the customer flow is light.

Another employee wanted to arrange the week so 40 hours are worked without overtime; the late nights would be handled by working from 11 a.m. to 8 p.m.

Volunteers suggested

Two suggestions asked for volunteers—those who would agree to an unpaid leave of absence for four to eight weeks with a guarantee of being rehired with no break in benefits, and those who would be willing to work four days a week, with Wednesdays off without pay.

Instead of cutting costs, other people told of ways to increase the money coming into the division. These ideas ranged from raising the fees for licenses, renewals and titles to charging insurance companies for accident reports. People who come late for inspection would have to pay a late fee, a charge could be made for providing abstracts and owners of motor homes, vans and trucks could pay a registration fee based on the actual weight of the vehicle.

Savings were seen in the use of paper products. For instance, send empty cardboard cartons back to the warehouse to be reused; give letters of restoration to people the next time they come to the regional centers instead of mailing the letters; and cut down on the volume of messages and memos.

Another idea was to mail the receipts for surrendered plates and licenses in one envelope weekly instead of many small envelopes daily, for a saving in envelopes and postage.

An employee wanted to have only one license plate on a vehicle. A suggestion called for eliminating the rejection sticker altogether; the vehicle would leave the inspection station with a good sticker or none at all.

A sampling

Here's a sampling of other suggestions, some of which would require legislative changes.

- Discontinue bottled water deliveries.
- Discontinue inserting pamphlets into surcharge bills.
- Eliminate one holiday in February and November.
- Stop renovating floors when areas move from one floor to another.
- Eliminate the armored car service and have the police take supervisors to the bank in the police car.
- Eliminate health benefits for family members; instead of benefits, give employees the option of having a salary increase.
- Make all registration transactions valid for one year and credit the fees for the time remaining on the old registration toward the new registration; this saves the motorist an additional trip to the agency and inspection station within a 12-month period.
- Make pens issued to the agencies for use by the public 15 inches long so they wouldn't fit into pockets, discouraging the taking of the pens.
- Stop the Department of Personnel from sending out open competitive test dates for jobs that aren't available.

How you can cut back now

What can YOU do to save money *now*? Some of the suggestions that came in proposed what operating areas could do now to cut back. Among them were:

- Eliminate all unnecessary phone calls.
- Microfilm only the most necessary documents.
- Turn off the heat and lights every night.
- Use 1.5 spacing on your word processor to save paper.
- Order only the bare-bones supplies necessary to operate.
- Use the fax machine only when absolutely necessary.

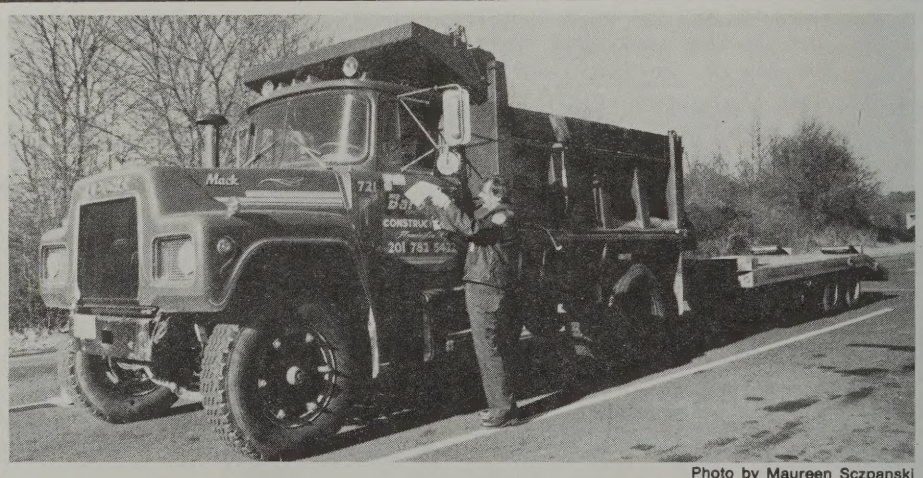


Photo by Maureen Sczpanski

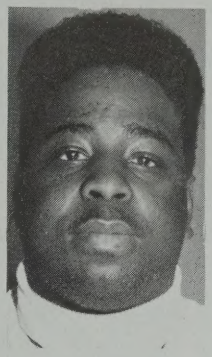
***THIS IS A TEST**—Safety Specialist I Rich Green administered one of the first CDL skills (road) tests at Bakers Basin. Skills testing started at 16 sites around the state on January 2. Although most applicants for a CDL are waived from the skills test, it's estimated that MVS people will give the four-part, behind-the-wheel exam to about 40,000 drivers during the next 14 months.*

PEOPLE ARE TALKING

How is President Bush handling the war?

Nancy Spence
SSR 3, Motor Carriers Unit

"I think President Bush is doing the best he can in the situation . . . I'm behind him 100%. He's trying to keep the casualty figures low."



Bruce Molder
CSIS 3, Telephone Center

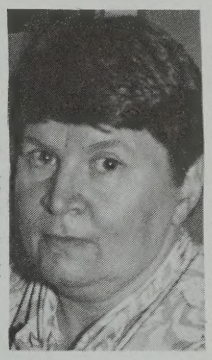
"I think the war is uncalled for. We have no business being over there. It's not even our country. Let countries fight their own battles."

Dolly Brogle
CSIS 1, Telephone Center

"I think he's doing a fantastic job. The US couldn't back down after we gave our word (to liberate Kuwait)."

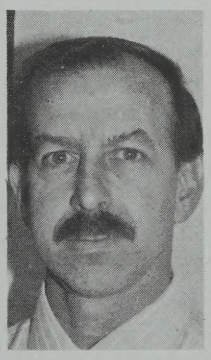
Barbara Donavan
SSR 2, Mail Sorting Unit

"I don't think we should be over there because what President Bush is fighting the war for isn't for our gain. I think the homeless should be taken care of and the economy improved instead of spending money on the war."



Linda Tosti
Administrative Analyst 2, Facilities Management Bureau

"I think the President is doing what he has to do to protect our interests. If I were in his position, I would have made the same decisions."



Mark Marino
Supervisor 3, Technical Support Unit

"I think the President is doing a good job for two reasons: he's leaving the war up to the military, and key targets were carefully identified and taken out in the first two days."

PERSONNEL TIPS

by Ed Besko

The Division of Pensions has established a hot line to answer questions about early retirement incentives. People interested in details of the plan can call 609-777-1933.

Employees who have 10 years in the pension fund or are 50 years old should call Employee Services, at 292-6161, to schedule a one-day mid-career pre-retirement education program.

* * *

MV people who are veterans may be eligible to purchase all or a portion of their active duty military time up to a maximum of five years. The time purchased would be credited to the pension service. For details and an application, call 609-292-6161.

* * *

Some employees have the option of selecting auto insurance personal injury protection deductibles. To make this choice, you should first consult your health plan and your auto insurance company. Phone numbers of health plans can be obtained by calling Chris Wheeler, of Employee Services, at the above number.

* * *

MV people who have Medigroup Central and Shoreline HMOs should use their new phone number, 908-905-5000. The old phone number, 201-229-8600, is no longer in use.

* * *

If you are injured on the job, an Employer's Report of Accidental Injury or Occupational Disease (RM-2) must be completed. Your supervisor should forward the yellow copy to Personnel Management. The form should be addressed to Arlene Blackstone for inspection employees and to Gigi Abatto for all other employees.

THE MAILBAG

The following excerpts from letters to the division complimented MVS people.

Pleasant . . .

It took only 15 minutes to renew my registration at the Newton Agency where the people were pleasant and polite . . . I then went to the Newton Inspection Station where I was sixth in line. Every examiner wished me a good day although they all looked frozen (the temperature was 15 degrees).

Terrance Dowd, Sparta

Wonderful . . .

The people at the Eatontown Agency are wonderful. They are polite and efficient while working under not the easiest conditions in a temporary trailer . . . Steven Torres (supervisor) has a smile and all the employees are so pleasant.

Mary Knapp, Neptune

Helpful . . .

Steven Boehm (driver improvement analyst 3 in the Court Liaison Unit) has been helpful to our court and police department. He has answered questions and found information for us quickly, courteously and cheerfully.

Jean Duffy, clerk
New Milford Municipal Court

Appreciative . . .

I called Anna Inverso (customer service information specialist 3 in the Telephone Center) to ask questions about my insurance. She was able to save me a considerable amount of aggravation, not to mention money.

I appreciate what she did for me . . . I'm sure she treats everyone equally and is always there to help. She is a thorough professional and a wonderful asset to your staff.

Stan Kristien, Morganville

Extra mile . . .

My school serves a population of educationally handicapped students, and the staff at the Cape May Court House Inspection Station goes out of their way to help . . . William Delooper (supervisor 3) went the "extra mile" to assist my students.

David G. Blood, counselor
Cape May County Schools
for Special Services

Photo by George Robinson

KEEPING IN TOUCH—*Two recent retirees dropped in on Col. Clinton L. Pagano last month as part of the Employee Services Section's program to keep former MV people in touch with division activities and benefits. The director presented plaques to William Genneken, Jr. (left), who was safety specialist 1 at the Randolph Inspection Station, and Thomas Wright, Jr., who was safety specialist 2 at the Washington Inspection Station. Both men retired January 1.*

Back from Russia . . . with love

Office Automation Specialist Dolly Brett is back from Russia with a love of Soviet museums and renovated palaces.

She attended the Mrs. America pageant in Moscow, where her daughter, Christine Maphis, was chosen first runner-up in the Mrs. Photogenic competition.

With her husband, Lew, Dolly toured Moscow and Leningrad. "The television reports are true about the Soviets having little food," she said. "There were long lines in stores."

She was impressed by the age of the artifacts in the museums and the splendor of the restored palaces. "The vodka is also great, much smoother," she said.

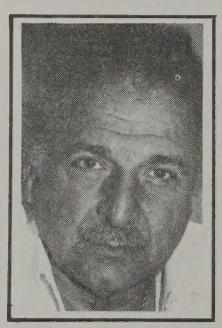
TALE LITE

State of New Jersey
Jim Florio, Governor

Department of Law and Public Safety
Robert J. Del Tufo
Attorney General

Motor Vehicle Services
Col. Clinton L. Pagano
Director

Tale Lite is printed monthly for people like Dominic A. Gervasio, support services representative 2 in Central Services, as a forum for information, ideas, comments and concerns.



Employees are invited to share their stories, opinions and anecdotes by calling 609-292-8231, by mailing them to the Communications Office, CN 164, Trenton, NJ 08666, or by coming in person to the 7th floor, 25 S. Montgomery St.

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